

Quality beyond ISO 9001 - agile quality management

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Our business world is increasingly complex and dynamic. Still we are operating with quality management principles and methods developed in the last century and often promoted unchanged for the last 50 years. Which ones of these methods and principles are fit for current and future challenges businesses encounter and which approaches need to be sorted out. Quality management as a function and discipline has to adapt or it might become obsolete for organisations striving for success in a business environment of changing rules.