

QP - Becoming an inspiring Leader to transform Quality

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Inspiration is the engine of our own motivation that keeps a transformation moving forward by fueling agility for innovation and continuous improvement through new solutions and ideas. For building quality into products, processes, people relations and improving quality through participation, empowerment and transparency it (motivation) is the precondition "sine qua non".

Most of us QPs (quality professionals) are more "task" oriented and that mutual "relation" to our recipients is neither important nor meaningful. Of course, we can explain about the brain and the research, but they might not connect to that if they don't recognize themselves. Anyone?

I would like to share some skills and tips on how to get people more interested in thinking simultaneously of "relations and tasks" instead of "tasks" exclusively, especially in groups and team work. Do we perceive others roles, behaviour and competences properly?

Knowing the knowledge of quality implementation has never been enough, with time we have to focus much more on factors which enable successful transfer and the implementation of our knowledge, which is a crucial gap, far more demanding than acquiring knowledge itself. To demonstrate that, I will use my own professional development curve, starting 25 years ago at the EOQ congress in Helsinki, where I had the opportunity to present my views ...

Successful development of quality and business integration is a holistic organizational learning process that leads to refining related concepts and principles, tools and methodologies, and management practices in a compatible and balanced way.

We need to continuously adapt the skills, tools and competences needed to become 'future-focused' Leaders and Executive coaches. This means making significant transitions towards more 'relation-focused' behaviors and practices. For the future, both optimizing and innovating of what we do will become part of our daily practices.

We have to deepen our awareness and capacity to lead effectively and to create an environment where quality and innovation culture is naturally embedded in the culture of our organization and community.