Changing Competencies for the Quality Professional to Succeed in the Future

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The American Society for Quality (ASQ), and the International Academy for Quality (IAQ) jointly conducted a number of focus groups and surveys with quality leaders to gain thoughts on the future careers for quality professionals worldwide. The purpose was to examine the key changes in business in the next 10 years and the associated skills required for future quality professionals. The insights gained from the analysis of this feedback will be presented to prepare quality practitioners for the future job markets and enable them to make sound business decisions.