

Electronic Consultation between Family Doctor and Clinical Specialist- Presentation of Pilot Project in Gorenjska Region

Karmen Janša¹, Aleksander Stepanovič², Janez Poklukar¹,

¹ Jesenice General Hospital

² OZG – Primary Health Care of Gorenjska

In Jesenice General Hospital and Primary Health Care of Gorenjska, within the framework of the Ministry of Health of the Republic of Slovenia project "Better management of waiting times", we have the aim to establish a safe, efficient and traceable communication between family doctors/general practitioners (FD/GP) and clinical specialists, which will run electronically and will allow high quality and professional solving of clinical issues from primary care. Electronic communication, which was named "eConsultation", was introduced through the "eHealth" system. The same system as for "eReferral" is used. Prior to the introduction, the entire project was presented to FD/GP, and technological support was provided by the software provider Infonet. The project was initiated in September 2016. The first eConsultation was done on 14th Oct. 2016, during the visit of the Prime Minister and the Minister of Health which took place in the Gorenjska region.