

Enterprise management system

*Rok Sobočan, Tricikel, d.o.o. partner Software AG v Sloveniji,
Bilečanska 4, 1000 Ljubljana*

Digital Transformation is everywhere around us now and with it the drive for customer-centricity, differentiation and innovation demands continuous change of business models and business processes at ever faster pace. During this time of change, enterprises can't afford to reduce quality, take more risk or become less efficient. Digital transformation should be an opportunity to increase quality, better manage risks, and become more agile and efficient. Many companies have set so-called management systems to standardize and share process information and working procedures to ensure business operates in a repeatable manner with a defined quality, consistent efficiency and maximum risk mitigation. Depending on industry and main drivers, different management systems i.e. Internal control systems, Corporate risk management systems and Quality management systems, evolved over time and throughout their evolution, these systems have focused on specialized topics. Because the digital age has changed everything and enterprises constantly need to adapt to market and customer requirements, management systems need to evolve further. They need to evolve toward enterprise management system.

Enterprise management system not only integrates specific management systems in one central repository to provide one version of the truth to the business, it also always has up-to-date information, offers easy-to-consume information and is easy to access (anywhere and anytime). Furthermore enterprise management system supports continuous change management and enables continuous process improvement and transformational change, supporting collaboration with the workforce and contribution by anyone. To cope with the main influencing factors of the digital world enterprise management system must support mobility and the Internet of Things (IoT) and be real time—just like a digital business.