

Harald Eik, Glencore Nikkelverk AS - Norway

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¹Glencore Nikkelverk AS, Kristiansand, Norway

Finalist of the European Quality Leader contest for 2016 – representing Norway.

Through his professional career, Harald Eik, has been a dedicated quality professional coaching continuous improvement through customer focus, process improvements and total involvement.

This implies a clear dedication to produce quality through the people in the organisation, building pride to the various trades and teach everyone how they contribute to the final quality of the product. Setting smart objectives and executing visual leadership is key. Communicating the standards the team is expected to deliver are combined with a strong believe in simplification and that long term, systematic work gives great results.

His quality journey started with Organisational Development in the early 90s. He graduated from Pacific Lutheran University, WA, USA, with a specialisation in TQM. He has worked as a quality management specialist in the shipping and offshore business in Singapore/Norway and in the Norwegian public health care system. For the last 17 years, Eik has been the quality manager at the world leading nickel refinery, Glencore Nikkelverk, in Kristiansand, Norway. The Nikkelverk deliver high purity nickel, cobalt and copper to high demanding customers worldwide. These metals are vital in modern society and without them no airplanes, no cell phones and no electrical cars.

Eik also believes in the power of networking. He has served as a local mentor within the quality profession in the region and been a board member and headed regional clusters of expertise within quality and HSEC for decades.